

Accessing User Preferences

The User Preferences Web page provides subscriber access to mailbox settings through a GUI interface. Individual users can gain access to their User Preferences, and enter their personal information on the Web pages to customize features such as Reach Me or Notify Me. Administrators can also setup User Preferences

User access

Open your browser and enter:

<https://grmaam1msg/user> -or- <https://172.22.1.234/user>

You will be directed to the Login Page.



The screenshot shows the Avaya Aura Messaging User Preferences login page. At the top, the Avaya logo is in red, followed by 'aura.' in grey and 'messaging' in a lighter grey. Below this, the text 'User Preferences' is displayed. There are two input fields: 'Mailbox number:' and 'Messaging password:'. A 'Log In' button is positioned below the password field. At the bottom of the page, there is a copyright notice: '© 2010-2011 Avaya Inc. All rights reserved.'

Type your **Mailbox number** in the space provided.

Type your **Messaging password** in the space provided. (Default password is 12569)

Note: If you have never changed your Messaging Password use the default password provided by your system administrator.

Password:

If you have not previously changed your Messaging Password during the set up process you will be asked to change your mailbox password or placed into the User Preferences General page if you have already completed the password change.

AVAYA
aura.

test 4555 (5304555) Log Out Help

User Preferences
Password

General
Reach Me
Notify Me
My Phone
Personal Lists
Greetings
Password
Advanced

Your administrator has requested that you change your voice messaging password.

Messaging Password
Change the password for voice messaging.

New password: (0-15 digits)
Confirm new password:

Change

User Preferences Main Menu Options:

General - General preferences

The following User Preference features are found on the General Web page:

- Messaging access number
- Account information
- Location and language
- Mobile phone or pager
- Fax
- ~~Play on phone~~
- Attendant

Note: Some of these features may not be available in your organization. For details, contact your administrator.

Reach Me - Reach Me preferences

Reach Me settings are located on the Reach Me Web page in your User Preferences. The Reach Me feature allows callers an opportunity to reach you on an alternate phone when you do not answer or when your primary extension is busy. The Reach Me feature manages how your incoming calls are forwarded based on the following:

- **Caller priority** - A priority status over other callers is given to the callers in the internal directory.

- **Call screening** - You can screen the call before deciding to answer by asking the caller to record their name.
- **Forwarding numbers** - For any incoming call, you can forward calls to up to three Reach Me numbers.
- **Schedule** - You can forward calls during certain hours and on certain days defined by you. Note: If you do not have a Reach Me Web page, the Reach Me features have been disabled at the system administration level.

Notify Me - Notify Me preferences

Notify Me settings are located on the Notify Me Web page in your User Preferences. The Notify Me feature sends you a notification when you receive a new voice message. You receive the notification by:

- Text message to your mobile phone
- Phone call to your mobile phone
- Page notification to your pager

Note: If you do not have a Notify Me Web page, the notification features are disabled at the system administration level. Similarly, if one of the described notification options is not available, it was disabled by the administrator.

My Phone - My Phone preferences

User preferences on the My Phone Web page allows you to customize your preferences when using the telephone user interface. The following user preference features are found on the My Phone Web page:

- Message Playback Order
- Message Playback Speed
- Prompt Level
- Date and Time Announcement
- Voice Recognition for Addressing Preferences

Note: If one of the described phone preference features is not available on the My Phone Webpage, it has been disabled by the administrator.

Personal Lists - Personal distribution lists

When you want to send a voice message to many voice messaging recipients, you can create one or more personal distribution lists in the Personal Lists page of your User Preferences Web page.

Password – Change Password

From User Preferences About this task To change the password using User Preferences, perform the following steps: Procedure 1. On the User Preferences Web page, click Password. 2. Enter a new password, and confirm it. 3. Click Change Password.

Advanced Tasks

The Advanced User Preferences screen allows you to reset the association between your Messaging mailbox and your e-mail identity. Select Clear to clear the association between your Messaging mailbox and your e-mail identity. Note: You will be prompted for your mailbox number the next time you use Play on Phone advanced Page

General - General preferences

The following User Preference features are found on the General Web page:

- Messaging access number
- Account information
- Location and language
- Mobile phone or pager
- Fax
- Play on phone
- Attendant

Note: Some of these features may not be available in your organization. For details, contact your administrator.

User Preferences

General

- General**
- Reach Me
- Notify Me
- My Phone
- Personal Lists
- Greetings
- Password
- Advanced

Messaging Access Number

Internal: 8788888
External: 6168788888

Account Information

Mailbox: 5304555
Extension: 5304555

Location and Language

Time zone: (GMT-05:00) Eastern Time (US & Canada) ▼
Language: English (United States) ▼

Mobile Phone or Pager

Use this mobile phone or pager for "Notify Me" and other features:

Message Blocking Options

Block callers from leaving messages:

Blocked callers will be played the greeting, then
 Transferred to custom attendant (operator)
 Disconnected

Fax

Forward incoming fax messages to:
Transmitting subscriber ID for outgoing fax messages:

Play On Phone

When playing a voice message in Outlook using "Play on Phone":
 Always use this phone:
 Ask me every time which phone to use

Attendant

When callers press "0" during my greeting, forward to:
 Default attendant (operator)
 Personal attendant/assistant:

Messaging Access Number:

Messaging Access Numbers (internal and external)-

The internal number is the number that you dial from inside the office.

The external number is the one that you dial from outside the office. This may be the "Transfer to Voicemail" number instead of the external access number.

Account Information:

Account information displays the following fields:

- **Mailbox:**
Displays your assigned voice messaging mailbox number.
- **Extension:**
Displays your assigned phone extension.
- **Additional Extensions:**
Displays any additional phone extensions associated with your mailbox. If the Additional extensions field is not displayed, no additional extensions are configured for your mailbox.

Location and Language:

Select your preferred time zone and language in the Location and Language section.

Time zone - Selecting a time zone affects the date and time announcement that is played when you listen to a voice message using the telephone user interface. Changes to the time zone also impact the Reach Me Schedule on the Reach Me screen.

Language - You can select the preferred language you want to use in the voice messaging system. If this field is grayed out, only the default language is available.

This setting affects the following:

- The language of the voice prompts you hear when accessing your Messaging mailbox through the telephone user interface.
- The language used for your User Preferences Web screens.

Mobile Phone or Pager - You can use Mobile Phone or Pager for features such as:

- Notify Me (if enabled).
- Reach Me forwarding number.
- Other mobile phone when using Play on Phone, Voice Reply, Voice Forward, and Call Sender in your e-mail client.

The following options are available for Mobile Phone or Pager:

- Mobile phone in directory, which uses your mobile phone number stored in the internal directory.
- Other mobile phone or pager, where you can specify an alternate mobile phone or pager number.

Fax - Faxes are sent to a designated e-mail address. They are not stored in the voice messaging system and hence, cannot be accessed by the TUI. Newly received faxes do not light the Message Waiting Indicator. You will need to put your Spartan email address in the "Forward fax messages to" field in order to receive your faxes.

**** Play On Phone feature is an Outlook application and not available for Spartan Associates ****

Play On Phone- When you click Play on Phone, Voice Reply, Voice Forward, or Call Sender on the Messaging toolbar, the system displays a pop-up window where you need to specify which phone is to be used for the requested action.

The Play on Phone settings on the User Preferences General page provide options to manage this pop-up as follows:

- **Always use this phone:** Use this option to specify a phone number that you want to use for Play on Phone, Voice Reply, Voice Forward, or Call Sender. This phone number will automatically be used every time it is needed, and you will not be prompted with a pop-up for this purpose.
- **Ask me every time which phone to use:** Use this option to restore the default setting where the system displays a pop-up that prompts you to select a phone each time you use Play on Phone, Voice Reply, Voice Forward, or Call Sender.

Attendant - Attendant settings define where calls are forwarded when a caller presses 0 while listening to your voice message greeting.

The options available for Attendant are:

- **Default attendant (operator):** Calls are routed to the system attendant (operator).
- **Personal attendant/assistant:** Calls are routed to another phone number. You must enter the phone number, which can be internal (typically a phone extension) or external (any phone number formatting is acceptable).

Reach Me - Reach Me preferences

Reach Me settings are located on the Reach Me Web page in your User Preferences. The Reach Me feature allows callers an opportunity to reach you on an alternate phone when you do not answer or when your primary extension is busy. The Reach Me feature manages how your incoming calls are forwarded based on the following:

- **Caller priority** - A priority status over other callers is given to the callers in the internal directory.
- **Call screening** - You can screen the call before deciding to answer by asking the callers to record their name.
- **Forwarding numbers** - For any incoming call, you can forward calls to up to three Reach Me numbers.
- **Schedule** - You can forward calls during certain hours and on certain days defined by you. Note: If you do not have a Reach Me Web page, the Reach Me features have been disabled at the system administration level.

Note: Reach Me options might not be displayed based on the Class of Service of the user.

- General
- Reach Me
- Notify Me
- My Phone
- Personal Lists
- Greetings
- Password
- Advanced

User Preferences

Reach Me

Caller Categories

When callers try to reach me:

- Treat all callers the same
- Distinguish between internal callers and other callers
Internal callers are other voicemail users on this system

Call Handling

For all callers, when I do not answer on my extension:

- Forward calls to the Reach Me numbers below
 Before forwarding, ask callers to record their name so I can screen the call
- Go to voice messaging

Reach Me Numbers

Forward calls to the following phone numbers (up to three), in this order:

First:

After rings:

Reach Me Schedule

Forward calls only between:

and:

on: Monday Saturday
 Tuesday Sunday
 Wednesday
 Thursday
 Friday

Save

Configuring Reach Me

Procedure:

1. Categorize Your Callers
2. Define Incoming Call Handling
3. Define Your Reach Me Numbers
4. Define a Reach Me Schedule
5. Test Your Reach Me Preferences

Caller Categories - You can let the Reach Me feature handle all calls in an identical fashion, or define different call handling actions for priority callers and other callers. Priority callers are all the voice messaging users in the internal directory of the Messaging system.

To define caller categories:

1. Navigate to the User Preferences > Reach Me page.
2. Under the Caller Categories section
 - Select Treat all callers the same if you want to set the same call handling action for all callers.

- Select Distinguish between priority callers and other callers to setup different call handling actions for regular callers and priority callers.

HandlingCall - Handling settings are where:

- Reach Me is enabled, allowing you to forward your incoming calls.
- Call Screening is enabled, requesting that callers record their name so that you can decide to accept or reject a forwarded call. Configuring incoming call handling when treating all callers the same.

About this task

Options for Call Handling differ depending on how you chose to categorize your users.

If you selected the option to treat all callers the same:

Procedure:

1. To enable Reach Me, select Forward calls to the Reach Me numbers below .
2. When Reach Me is enabled, you can use call screening. To enable Call Screening, select the Before forwarding, ask callers to record their name so I can screen the call check box.
3. To disable Reach Me, select Go to voice messaging. Configuring incoming call handling with priority callers

If you chose to distinguish between priority callers and other callers, the system presents you with options to define call handling for priority callers and other callers separately:

Procedure:

1. To enable Reach Me for either priority callers, other callers or both, select Forward calls to the Reach Me numbers below.
2. When Reach Me is enabled, you can use call screening. To enable Call Screening for either priority callers, other callers or both, select before forwarding, ask callers to record their name so I can screen the call check box.
3. If you do not want Reach Me enabled, select Go to voice messaging.

Call screening - Call Screening is part of the Reach Me feature and is enabled under the Call Handling section found on the Reach Me Web page in your User Preferences.

When Call Screening is enabled:

- Callers are prompted to record their name before a call is forwarded.
- The recorded name is played when you receive the forwarded call, and you can accept or reject the call. If rejected, the caller is told that you are unavailable and is routed to your Messaging mailbox.

Defining your Reach Me numbers - Before you begin these settings are applicable only when Reach Me is enabled.

About this task:

With Reach Me enabled, incoming calls can be forwarded to up to three numbers. The Messaging system tries to reach you at all your Reach Me numbers, by dialling them one at a time, before forwarding a call to your Messaging mailbox.

To define Reach Me numbers:**Procedure:**

1. From the drop-down boxes, select the forwarding numbers.
2. For each Reach Me Number, specify a ring threshold. For most phones, 3 rings is a good choice.

Defining a Reach Me schedule - Before you begin These settings are applicable only when Reach Me is enabled.

About this task

When you enable Reach Me, you can set up a Reach Me schedule to forward calls during a certain time period and for specific days of the week. By default, calls are forwarded between 9:00 AM and 5:00 PM, Monday through Friday.

To set up a Reach Me schedule:**Procedure:**

1. Select Forward calls only between.
2. Select a start and stop time.
3. Select the days that you would like the schedule to be in effect. The system does not forward calls outside the schedule. If your extension rings and you do not answer, the call is routed to your mailbox.

Reach Me default settings are re-enabled when using the TUI.

You can enable or disable Reach Me by using the TUI or by using the User Preferences Web pages.

If you use the TUI to re-enable Reach Me, the system:

- Enables call forwarding to previously defined Reach Me numbers.
- Enables the 'Treat all callers the same' option.
- Disables call screening.
- Enables Reach Me scheduling.

Testing your Reach Me configuration - After you configure your Reach Me settings, call your extension from a separate phone to experience exactly what your callers experience. This is important for testing defined ring thresholds and forwarding settings. You have successfully configured your Reach Me settings if your test call is forwarded to all specified phone numbers, one by one and then finally, to your Messaging mailbox

Notify Me - Notify Me preferences

Notify Me settings are located on the Notify Me Web page in your User Preferences. The Notify Me feature sends you a notification when you receive a new voice message. You receive the notification by:

- Text message to your mobile phone
- Phone call to your mobile phone
- Page notification to your pager

Note: If you do not have a Notify Me Web page, the notification features are disabled at the system administration level. Similarly, if one of the described notification options is not available, it was disabled by the administrator.

AVAYA aura. User Preferences test 4555 (5304555) Help

Notify Me

Phone Notifications

Notify me when a new voice message arrives

With a phone call to: 6161234567

With a text message or page to: 6161234567

Mobile provider: Choose One

Only for important messages

Save

Configuring phone notifications

Before you begin to enable text message or page notifications you must define a mobile phone or pager number. To set up your mobile phone or pager number, specify the phone number in the Mobile Phone or Pager section in General preferences.

About this task

To configure phone notifications, perform the following steps on the Notify Me Web page of your User Preferences:

Procedure:

1. On the Notify Me Web page of User Preferences, under Phone Notifications select Notify me when a new voice message arrives.
2. Select one of the following notification options:
 - a. To receive notifications through a phone call, select With a phone call to:
The system displays the phone number you specified in the Other mobile phone or pager field on the General Web page.
 - b. To receive notifications as text message or pager notifications, select With a text message or page to. The system displays the phone number you specified in the Other mobilephone or pager field on the General Web page. If you choose this option, you must select your service provider from the Mobile provider drop-down list. Contact your system administrator if the system does not display your mobile provider in the drop-down list.
 - c. Select Only for important messages if you want to receive notifications only for high Importance voice messages.
3. Click Save

My Phone - My Phone preferences

User preferences on the My Phone Web page allows you to customize your preferences when using the telephone user interface. The following user preference features are found on the My Phone Web page:

- Message Playback Order
- Message Playback Speed
- Prompt Level
- Date and Time Announcement
- Voice Recognition for Addressing Preferences

Note: If one of the described phone preference features is not available on the My Phone Webpage, it has been disabled by the administrator.

- General
- Reach Me
- Notify Me
- My Phone**
- Personal Lists
- Greetings
- Password
- Advanced

User Preferences
My Phone

Message Playback Order

When reviewing voice messages using the phone:

- For unread messages: Play newest first
 Play oldest first
 Play important messages before others
- For read messages: Play newest first
 Play oldest first
 Play important messages before others

Message Playback Speed

Default speed level for playing back messages: 100% of normal speed

Voice Recognition for Addressing

When addressing a new voice message, let me select recipients:

- Using voice or keypad
 Using keypad only

Save

Message playback order options - When reviewing messages using the phone, you can change the order in which you hear messages. By default, messages are played starting with the newest message. You can set the Message playback order independently for unread, read, and saved messages. For unread messages, read messages and saved messages:

1. Select Play newest first to hear messages starting with the newest message first.
2. Select Play oldest first to hear messages starting with the oldest message first.
3. Select Play important messages before others is selected to hear urgent messages first.

Changing message playback speed - About this task When reviewing messages using the phone, by default, they are initially played at normal speed, or 100%. Telephone keypad options are available to speed up or slow down the message during review. By setting the Message Playback Speed, you can choose a slower or faster default speed at which all messages are initially played. After setting a slower or faster default playback speed, the telephone keypad options are still available to further speed up or slow down an individual message during review.

Procedure:

1. To hear messages at a slower than normal speed, choose one of the following (in order of slowest to fastest):

- 70%
- 85%
- 90%

2. To hear messages at a faster than normal speed, choose one of the following (in order of slowest to fastest):

- 125%
- 175%

3. To return to normal speed, select 100%.

Setting addressing preferences –

About this task

Messaging provides the following options to select recipients for a message:

1. Voice recognition:

You can use Voice recognition to select recipients or distribution lists by speaking their full name (as listed in the internal directory or as defined by you for your personal lists).

2. Telephone keypad:

You can use the telephone keypad to select recipients or distribution list by using the keypad to spell their name or enter their mailbox number.

Procedure

1. To set your addressing preferences, select one of the following options:

Select Using voice or keypad to use both voice recognition and the telephone keypad to select voice message recipients.

Select Using keypad only to use only the telephone keypad to select voice message recipients.

Note: Some of these features may not be available in your organization. For details, contact your administrator.

Personal Lists - Personal distribution lists

When you want to send a voice message to many voice messaging recipients, you can create one or more personal distribution lists in the Personal Lists page of your User Preferences Web page.

The screenshot displays the Avaya Aura User Preferences interface. On the left is a navigation menu with options: General, Reach Me, Notify Me, My Phone, **Personal Lists**, Greetings, Password, and Advanced. The main content area is titled 'User Preferences Personal Lists' and includes a sub-section 'Personal Lists' with the text: 'Use personal distribution lists to send voice messages to multiple recipients.' Below this, there is a 'Personal list:' label followed by a 'Choose One' dropdown menu. Underneath the dropdown are three buttons: 'Edit', 'Delete', and 'Add New List'. A horizontal line separates this section from a table below. The table has a 'Members:' label and two columns: 'Member Name:' and 'Mailbox:'. The table currently contains the text 'No Records Found'.

Creating a personal list –

Procedure:

1. In the User Preferences Web page, click Personal Lists.
2. In the Personal Lists Web page, click Add New List.
3. In the List name text box, specify a name for your personal list. You can use this name when addressing an outgoing message.
4. From the List number drop-down list, select a list number. The list number ranges from 11 to 99.
5. In the New member (mail box) text box, enter the mailbox number of the member that you want to add to your personal list, and then click Add. The system displays the First Name, Last Name, and Mailbox of the newly added member.
6. Continue adding members until you have all the names you would like to include in your personal list. The maximum number of members that you can add in a personal list is 100.
7. Click Save.

Editing a personal list –

Procedure:

1. From the Personal list: drop-down list, select the personal list that you want to edit.
2. Click Edit.
3. You can perform the following actions:
 - Edit the list name

- Change the list number
- Delete existing members
- Add new members

Editing the list name –

Procedure:

1. In the List name: text box, type the new name of the list.
2. Click Save.

Changing the list number –

Procedure:

1. From the List number: drop-down list, select an available new list number for your personal list.
2. Click Save.

Deleting existing members –

Procedure:

1. In the Members: list, identify the member you want to delete, and then click Delete.
2. Continue deleting members until you have deleted all the members you would like to remove from your personal list.
3. Click Save.

Adding new members –

Procedure:

1. In the New member (mailbox): text box, enter the mailbox number of the member you would like to add to your existing personal list.
2. Continue adding members until you have added all the members you would like to have in your personal list.
3. Click Save.

Deleting a personal list –

Procedure:

1. From the Personal list drop-down list, select the personal list that you want to delete.
2. Click Delete.
3. Click OK to confirm.

User Preferences
Greetings

- General
- Reach Me
- Notify Me
- My Phone
- Personal Lists
- Greetings
- Password
- Advanced

Names

Description	Play	Record
Recorded Name	N/A	<input type="checkbox"/> <input checked="" type="checkbox"/>

Standard Greetings

Description	Play	Record	Active	Enable Expiry	Expiration Date/Time
Personal	N/A	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Extended Absence	N/A	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Oct 31, 2016 7:00 PM

Optional Greetings

Greeting number	Description	Play	Record	Active	Optional Greeting Rules		
					All/ Internal/ External	All/ Office Hours/ Out of Office Hours	All/ Busy/ No Answer
1	<input type="text"/>	N/A	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<input type="checkbox"/>	All	All	All
2	<input type="text"/>	N/A	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<input type="checkbox"/>	All	All	All
3	<input type="text"/>	N/A	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<input type="checkbox"/>	All	All	All
4	<input type="text"/>	N/A	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<input type="checkbox"/>	All	All	All
5	<input type="text"/>	N/A	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<input type="checkbox"/>	All	All	All
6	<input type="text"/>	N/A	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<input type="checkbox"/>	All	All	All
7	<input type="text"/>	N/A	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<input type="checkbox"/>	All	All	All
8	<input type="text"/>	N/A	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<input type="checkbox"/>	All	All	All
9	<input type="text"/>	N/A	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<input type="checkbox"/>	All	All	All

Business Hours

Business Hours Between: 8:00 AM
and: 6:00 PM
on: Monday Saturday
 Tuesday Sunday
 Wednesday
 Thursday
 Friday

Greetings

Greetings include prerecorded names and messages that the TUIs play to the callers when a call reaches your voice mail. If you do not want the TUIs to play the default Messaging system greetings, you can customize the following:

- Names: You can record your name to replace the system-generated version of your name.
- Standard Greetings: You can record the following standard greetings for the phone to play to the callers:

- Personal Greeting: To reply to callers when you cannot answer a call. For example, when you are away or when your line is busy.
- Extended Absence Greeting (EAG): To inform callers of the reason for not responding to the calls immediately. For example, when you are away from the office. You can configure EAG expiry date and time on the Greetings webpage of User Preferences and through the TUIs.
- Optional Greetings: You can record optional greetings that the phone plays based on a set of optional rules. For example, you can set up an optional greeting to play during office hours to all internal callers who get no answer on your phone.

Password – Change Password

To change the password using User Preferences, perform the following steps:

The screenshot shows the Avaya Aura User Preferences interface. At the top left is the Avaya Aura logo. On the right, the user ID 'test 4555 (5304555)' and links for 'Log Out' and 'Help' are visible. A left-hand navigation menu includes options like 'General', 'Reach Me', 'Notify Me', 'My Phone', 'Personal Lists', 'Greetings', 'Password' (which is highlighted in red), and 'Advanced'. The main content area is titled 'User Preferences Password' and contains a section for 'Messaging Password' with the instruction 'Change the password for voice messaging.' Below this are two input fields: 'New password:' followed by a text box and '(0-15 digits)', and 'Confirm new password:' followed by another text box. A 'Change' button is positioned below the second input field.

Password Change -

To change the password using User Preferences, perform the following steps:

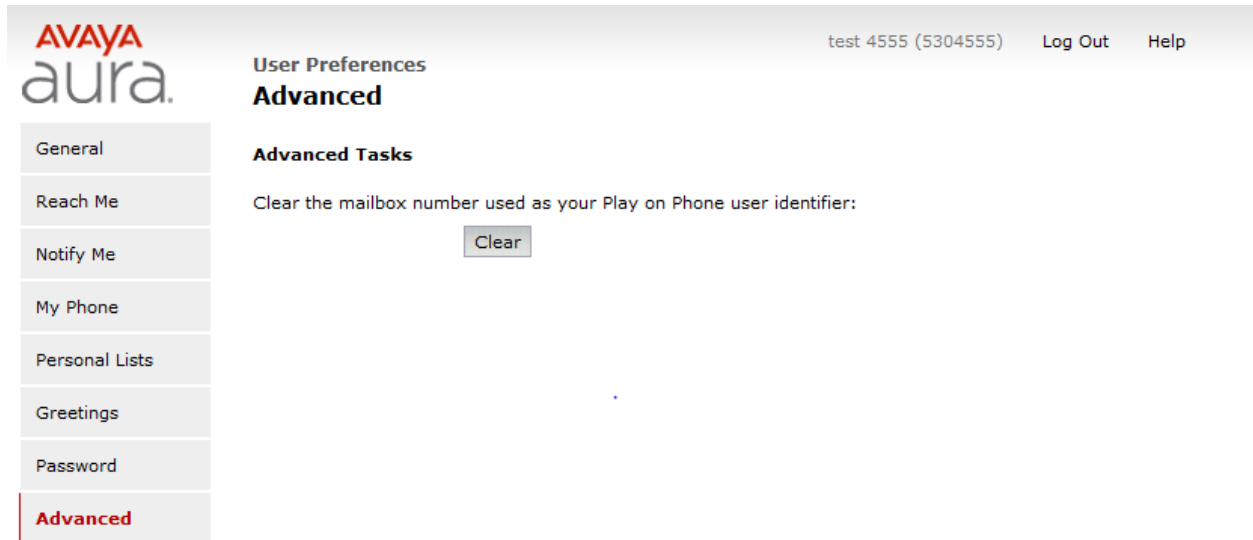
Procedure:

1. On the User Preferences Web page, click Password.
2. Enter a new password, and confirm it.
3. Click Change Password.

NOTE: Your system administrator may require that your password be changed on a periodic basis.

Advanced Tasks

The Advanced User Preferences screen allows you to reset the association between your Messaging mailbox and your e-mail identity. Select “Clear” to clear the association between your Messaging mailbox and your e-mail identity.



The screenshot shows the Avaya Aura user interface. At the top left is the Avaya Aura logo. At the top right, the user's phone number 'test 4555 (5304555)' and links for 'Log Out' and 'Help' are visible. The main heading is 'User Preferences' followed by 'Advanced'. A sidebar on the left contains menu items: 'General', 'Reach Me', 'Notify Me', 'My Phone', 'Personal Lists', 'Greetings', 'Password', and 'Advanced' (which is highlighted with a red vertical bar). The main content area is titled 'Advanced Tasks' and contains the instruction: 'Clear the mailbox number used as your Play on Phone user identifier:'. Below this instruction is a 'Clear' button.

Advanced Tasks –

The Advanced User Preferences screen allows you to reset the association between your Messaging mailbox and your e-mail identity.

Select “Clear” to clear the association between your Messaging mailbox and your e-mail identity.

Note: You will be prompted for your mailbox number the next time you use Play on Phone.